

Join the Patient Representative Group

"Your Say, Your Practice, your Patient Reference Group"



Are you interested in finding out more about Sutherland Surgery?
Would you like to be involved in decisions about the range and quality of services provided at the surgery?

**We are setting up a Patient Representative Group (PRG)
Come along to discuss your ideas and hear about planned changes**

Our first meeting will be on WEDNESDAY 18th JANUARY from 7 to 8pm

At Sutherland Surgery, when we will set up the group and decide on priorities

PLEASE COME!

- Yes, I would like to come to the meeting on Wednesday 18th January
- I can't come to the first meeting but I am interested in becoming a PRG member
- I can't come to meetings but would be happy to send my views by email (add email below)
- I would like to nominate someone for the PRG. Name:

My name:

Address
Telephone
Email

**We will be carrying out a patient survey in January 2012 looking at areas of concern raised by patients.
Please tick the issues you think should be included in the survey:**

- | | |
|--|---|
| <input type="checkbox"/> Clinical care i.e. GP / Nurse consultations | <input type="checkbox"/> Staff |
| <input type="checkbox"/> Getting an appointment | <input type="checkbox"/> Parking |
| <input type="checkbox"/> Opening times | <input type="checkbox"/> Other. Please give details below |
| <input type="checkbox"/> Premises | |

Please complete this leaflet and give it to the receptionist or

* Call us on 01245 351351

* Send the leaflet to 115 Baddow Road, Chelmsford, Essex CM2 7PY

There are more details on our website www.sutherlandlodgesurgery.co.uk